

Passenger: Nguyen Quoc Cuong Mr (ADT)

Booking ref: 6ENZ6Y

Ticket number: 738 2305440110

Issuing office:

VN AGT VNPAY, M FLOOR, NO. 97-99, LANG HA STREET,  
LANG HA WARD, DONG DA DIST, HA NOI

Telephone: 84962555520

Date: 07Nov2024

## ELECTRONIC TICKET RECEIPT

For a seamless journey, please check information about your itinerary.

| From                                  | To   | Flight | Departure          | Arrival            |
|---------------------------------------|--|--------|--------------------|--------------------|
| FUKUOKA FUKUOKA, JP<br>Terminal: 1    | HANOI NOI BAI INTL, VN<br>Terminal: 2                          | VN357  | 09:55<br>21Jan2025 | 12:55<br>21Jan2025 |
| Class: , Q                            | Operated by: VIETNAM AIRLINES<br>Marketed by: VIETNAM AIRLINES |        |                    | Duration: 05:00    |
| Baggage: 1PC                          | Booking status (1): OK   |        |                    |                    |
| Fare basis: Q3MJPF                    |  |        |                    |                    |
| HANOI NOI BAI INTL, VN<br>Terminal: 2 | FUKUOKA FUKUOKA, JP<br>Terminal: 1                             | VN356  | 01:50<br>25Feb2025 | 07:35<br>25Feb2025 |
| Class: , N                            | Operated by: VIETNAM AIRLINES<br>Marketed by: VIETNAM AIRLINES |        |                    | Duration: 03:45    |
| Baggage: 1PC                          | Booking status (1): OK   |        |                    |                    |
| Fare basis: N3MJPF                    |  |        |                    |                    |

(1)OK = confirmed , RQ/SA = Waitlisted , NS = No seat , PC = Piece

### ELECTRONIC TICKET REMARKS

- Check in online from 24 hours to 1 hours before departure, at "[Check in](#)" on Vietnam Airlines' website/mobile app. Online check-in is only accepted for flights operated by Vietnam Airlines at certain domestic and international airports. Please find out more information details [here](#).
- Remove check-in: at "[Manage Booking](#)" - "After-sales Support" - "Check-in Cancellation" on Vietnam Airlines website.
- Passengers should check in at the operator's counter if they purchase tickets under code-share agreement between Vietnam Airlines and another carrier, in which the other carrier operates the flight.
- Change, refund, and cancel on Vietnam Airlines' website/mobile app at "[Manage Booking](#)" - "Change flights".
- Submit a support requests using a template: [Refund](#), [Change Ticket](#), [Cancel Reservation](#).
- Contact Vietnam Airlines' Contact Center:
  - Telephone:
    - For calls within Vietnam: 1900 1100
    - For calls from outside Vietnam: +84 24 38320320
  - Support email for online ticket purchase customers: [onlinesupport@vietnamairlines.com](mailto:onlinesupport@vietnamairlines.com)

### NOTICES

For more details, please read Vietnam Airlines' [Terms & Conditions](#).

### PAYMENT DETAILS

Fare Calculation: FUK VN HAN246.58VN  
FUK189.18NUC435.76END ROE148.134123  
Form of payment: BT/VND 16382000  
Endorsement: NON-END.RESTRICT MAY APPLYCONTACT  
B4 DEPT FOR CHANGE \*BKVN01265

### FARE DETAILS

Fare: JPY 64600  
Fare equivalent: VND 10823000  
Taxes: VND 51000C4  
VND 637000JC  
VND 165000SW  
VND 168000TK  
Carrier Imposed Fee: VND 4022000YQ

VND 158000YQ  
VND 358000YR  
VND 16382000

Total amount:

Prohibited items for carriage in carry-on and checked baggage include dangerous, harmful, or potentially harmful items to people, property, and crew. For more details, please read [Restricted Baggage](#).



## LEGAL AND PASSENGER NOTICES

### ELECTRONIC TICKET

Passengers are advised to prepare adequate travel documents required by the country of transit/entry. Vietnam Airlines shall not take any responsibility if passengers are denied transit/entry into any country. Please find here for more details [here](#).

### European General Data Protection Regulation (GDPR)

Under Article 6 (1) (a) of the European General Data Protection Regulation (GDPR), passengers' personal data collected during the booking process shall be listed in the booking confirmation letter, only used for Vietnam Airlines' marketing purposes, and apparently given consent by passengers. Please click [here](#) to subscribe to commercial marketing information mentioned in the Privacy Policy (including notices, newsletters, promotion programs, and other offers related to products and services of Vietnam Airlines and other partners, etc.) After giving consent to the above contents, if passengers want Vietnam Airlines to stop sending marketing information and/or processing personal data, passengers are entitled to withdraw the consent at any time by contacting us via the address in our Privacy Policy. To learn more about the passengers' provision data processing and rights (rights to request for information provision and rights for information modification...), please read our [Privacy Policy](#).

### For itineraries to/from the United States and Canada:

Please find more details [here](#).