



Passenger: Nguyen Van Quan Mr (ADT)
 Booking ref: 6H3N97
 Ticket number: 738 2403521280

Issuing office:
 VIETNAM AIRLINES WEBSITE, 200 NGUYEN SON, LONG BIEN,
 LONG BIEN, HA NOI
 Telephone: 84 24 38320320
 Date: 07Nov2024

ELECTRONIC TICKET RECEIPT

For a seamless journey, please check information about your itinerary.

From	To	Flight	Departure	Arrival
FUKUOKA FUKUOKA, JP Terminal: 1	HANOI NOI BAI INTL, VN Terminal: 2	VN357	09:55 27Jan2025	12:55 27Jan2025
Class: ECONOMY LITE, R Seat: 35A Baggage: 1PC Fare basis: R3MJPW		Operated by: VIETNAM AIRLINES Marketed by: VIETNAM AIRLINES Booking status (1): OK		Duration: 05:00
Special Service Request		DOCS - PASSENGER/CREW PRIMARY TRAVEL DOCUMENT INFO - CONFIRMED		
HANOI NOI BAI INTL, VN Terminal: 2	FUKUOKA FUKUOKA, JP Terminal: 1	VN356	01:50 15Feb2025	07:35 15Feb2025
Class: ECONOMY LITE, Q Seat: 33G Baggage: 1PC Fare basis: QAP6JPW		Operated by: VIETNAM AIRLINES Marketed by: VIETNAM AIRLINES Booking status (1): OK		Duration: 03:45
Special Service Request		DOCS - PASSENGER/CREW PRIMARY TRAVEL DOCUMENT INFO - CONFIRMED		
(1)OK = confirmed , RQ/SA = Waitlisted , NS = No seat , PC = Piece				
Fare basis: R3MJPW				
Special Service Request		DOCS - PASSENGER/CREW PRIMARY TRAVEL DOCUMENT INFO - CONFIRMED		
HANOI NOI BAI INTL, VN Terminal: 2	FUKUOKA FUKUOKA, JP Terminal: 1	VN356	01:50 15Feb2025	07:35 15Feb2025
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ELECTRONIC TICKET REMARKS

- Please use the **Baggage Calculator** function to find out free Baggage Allowance and other types of baggage.
- Check in online from 24 hours to 1 hours before departure, at "**Check in**" on Vietnam Airlines' website/mobile app. Online check-in is only accepted for flights operated by Vietnam Airlines at certain domestic and international airports. Please find out more information details [here](#).
- Remove check-in: at "**Manage Booking**" - "After-sales Support" - "Check-in Cancellation" on Vietnam Airlines website.
- Passengers should check in at the operator's counter if they purchase tickets under code-share agreement between Vietnam Airlines and another carrier, in which the other carrier operates the flight.
- Change, refund, and cancel on Vietnam Airlines' website/mobile app at "**Manage Booking**" - "Change flights".
- Submit a support requests using a template: **Refund, Change Ticket, Cancel Reservation**.
- Contact Vietnam Airlines' Contact Center:
 - Telephone:
 - For calls within Vietnam: 1900 1100
 - For calls from outside Vietnam: +84 24 38320320
 - Support email for online ticket purchase customers: onlinesupport@vietnamairlines.com