

Passenger: Phan Van Hieu Mr (ADT)

Booking ref: 5S48HH

Ticket number: 738 2414516149

ELECTRONIC TICKET RECEIPT

For a seamless journey, please check information about your itinerary.

From	To	Flight	Departure	Arrival
TOKYO NARITA INTL, JP Terminal: 1	HANOI NOI BAI INTL, VN Terminal: 2	VN311	09:30 04Aug2025	13:00 04Aug2025
Class: ECONOMY LITE, N	Operated by: VIETNAM AIRLINES Marketed by: VIETNAM AIRLINES			Duration: 05:30
Baggage: 2PC Fare basis: NOP5JPW	Booking status (1): OK			

(1)OK = confirmed , RQ/SA = Waitlisted , NS = No seat , PC = Piece

ELECTRONIC TICKET REMARKS

- Please use the [Baggage Calculator](#) function to find out free Baggage Allowance and other types of baggage.
- Check in online from 24 hours to 1 hours before departure, at "[Check in](#)" on Vietnam Airlines' website/mobile app. Online check-in is only accepted for flights operated by Vietnam Airlines at certain domestic and international airports. Please find out more information details [here](#).
- Remove check-in: at "[Manage Booking](#)" - "After-sales Support" - "Check-in Cancellation" on Vietnam Airlines website.
- Passengers should check in at the operator's counter if they purchase tickets under code-share agreement between Vietnam Airlines and another carrier, in which the other carrier operates the flight.
- Change, refund, and cancel on Vietnam Airlines' website/mobile app at "[Manage Booking](#)" - "Change flights".
- Submit a support requests using a template: [Refund](#), [Change Ticket](#), [Cancel Reservation](#).
- Contact Vietnam Airlines' Contact Center:
 - Telephone:
 - For calls within Vietnam: 1900 1100
 - For calls from outside Vietnam: +84 24 38320320
 - Support email for online ticket purchase customers: onlinesupport@vietnamairlines.com