

E-ticket

Departure Flight



AirAsia Indonesia
QZ-291
Economy

Sunday, 8 June 2025

13:45 Hong Kong (HKG)
Hong Kong International Airport - Terminal 1

17:45 Jakarta (CGK)
Soekarno Hatta International Airport - Terminal 2F

Traveloka Booking ID
1249344752

Airline Booking Code (PNR)
JCQ96A

NON-REFUNDABLE



Present e-ticket and passport at check-in



Check-in at least 90 minutes before departure



All times shown are in local airport time

Passenger Details

No. Passenger(s)	Route	Flight Facilities
1. Mr. JAN ALFREDO TARIGAN (Adult)	HKG - CGK	7 KG Cabin Baggage *With a specific dimension subject to airline's policy 20 KG Baggage

Airline Conditions of Carriage

Please read and understand the following airline's conditions of carriage



QZ: <http://www.traveloka.com/x/coc/airasia-qz>

The following items are forbidden as baggage or to be carried inside baggage:

- Items which are likely to endanger the aircraft or persons or property on board the aircraft such as firearms and ammunition, explosive, flammable or non flammable gas and liquids, and weapons such as antique firearms, swords, knives, and similar items.
- Items which are likely to endanger the aircraft or persons or property on board the aircraft and/or defined as dangerous goods under the Dangerous Goods Regulations of the International Civil Aviation Organization (ICAO), and the International Air Transport Association (IATA), or our Terms & Conditions and Conditions of Contract.

For more info on airline's regulation, please visit: http://traveloka.com/x/coc/airasia-qz-id_ID

Travel Requirements

To ensure a smooth journey, kindly ensure that you are aware of the travel requirements for your destination, including any transit cities.

For the most updated requirements, check <https://trv.lk/safe-travel>

How to Reschedule

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
 2. Go to My Booking and open the booking you want to reschedule. If rescheduling is available for your booking, click Request Reschedule.
 3. Don't worry, your initial booking will still be valid until your new e-ticket is issued.
 4. Select the flight and passenger you want to reschedule.
 5. Enter your new preferred flight details. Then, select your new flight.
 6. Check your booking details and click Continue to submit your reschedule request.
 7. If the price was not available when you were selecting your new flight, wait for your new ticket price to be confirmed.
 8. If you need to pay for the fare difference or rescheduling fee, please complete your payment within the given time limit.
 9. After your payment is successful, you will receive your new e-ticket in My Booking and email.
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How to Refund

1. To request for a refund, please submit your refund request directly to the airline
2. Find out how to submit your refund request at www.traveloka.com/en/refund or contact Traveloka Customer Service
3. Please note that refund terms and conditions may change without prior notice due to changes in the airline's policy

All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.



Need to buy extra baggage, refund, reschedule, or change your booking details? [Check the Manage Booking section on your E-Ticket.](#)

We're ready to help you

Inform your booking ID 1249344752 when contacting us via call or email below:



cs@traveloka.com



[Contact Us](#)



[Go to Help Center · \[trv.lk/help\]\(http://trv.lk/help\)](#)



No Need to Print

Save trees, go paperless!
View and use your item upon redemption or entry by going to My Booking in Traveloka App.



Real-Time Flight Status

Updates on the latest flight status are available in My Booking in Traveloka App. You can also share this info with friends and family!

